

Strategi Social Media Marketing: Model Endorsement Selebgram

by

Siti Patimah ⁽¹⁾

A.A.N. Oka Suryadinatha Gorda ⁽²⁾

Undiknas Graduate School
Jl. Waturenggong No. 164, Denpasar, Bali

madridista.0923@gmail.com⁽¹⁾
okagorda@gmail.com⁽²⁾

ABSTRACT

The purpose of this research is to find about the endorsement strategy by beautywarehouseid to increase the potential consumer and consumer confidence so that product sales can be increased.

This research used descriptive qualitative method. In order to obtain the data, the researcher conducted the observation on the instagram of beautywarehouseid and instagram of selebgram and as well as the researchers conducted interviews with informants who knew about the endorsement strategy.

The result of this research is social media instagram has been utilized well, beautywarehouseid uploading a good and eyecatching photo by using endorsement selebgram. Endorsement selebgram has been effective in attracting potential customers who are seen from the many followers owned by beautywarehouseid, it shows that the presence of attention, interest on advertising or products, and the desire for products that have been uploaded. Not all the selebgram have trustworthiness factor, in order to overcome the beautywarehouseid provide reliable products for the endorse so as to increase consumer confidence and also can increase sales.

Based on the results, it is advisable for online shop beautyhouseid to pay more attention to the attribute of trustworthiness by selebgram, do not need to use many selebgram with the same product and beautywarehouseid can try new instagram feature names instastory and analytics feature that able to convert post instagram into direct advertisement.

Keywords: E-marketing, Endorsement, Selebgram

DAFTAR PUSTAKA

- Arif, G.M., Millianyani, H. (2015). *Pengaruh Sosial Media Marketing Terhadap Minat Beli Konsumen Sugar Tribe*.
- Bungin, B. (2007). *Penelitian Kualitatif Ekonomi, Komunikasi, Kebijakan Publik dan Ilmu Sosial Lainnya*. Jakarta: Kencana.
- Darma, G.S. (1999). *Information Technology and Organisational Performance: A Study of the Hospital Industry*, Southern Cross University, Lismore New South Wales Australia.
- Darma, G.S. (2003). Managing the Use of E-Mail: A Survey of the Customer-View at Global Gossips Internet Course & Café, *Jurnal Ekonomi & Bisnis*, **15** (2): 1-10.
- Darma, G.S. (2006). The Impact of Information Technology Investment on the Hospitality Industry, *Jurnal MAKSI*, **6** (1): 1-22.
- Darma, G.S. (2006). *Optimalisasi Penggunaan Teknologi Informasi dan Kinerja Organisasi*. Denpasar: Undiknas Press.
- Desti. (2015). *Analisis Strategi Internet Marketing Butik Online di Surabaya Melalui Instagram* [Online].
- Dewi, C.R., and Darma, G.S. (2014). Website Usability, Satisfaction, Loyalty, Security Perception, Trust, and Word of Mouth in e-Commerce Business, *Jurnal Manajemen & Bisnis*, **11** (2): 1-30.
- Farela, D., and Darma, G.S. (2014). Celebrity Endorser, Daya Tarik Iklan, Brand Awareness dan Brand Attitude, *Jurnal Manajemen & Bisnis*, **11** (1): 35-47.
- Hendra. (2012). *Analisis Pengaruh Penerapan E-Marketing Terhadap Kepuasan Pelanggan dan Dampaknya Pada Keputusan Pembelian pada PT. Nutraco Mesindotama*. [Online].
- Istikhomah, I., and Darma, G.S. (2016). Masifnya Penggunaan Online Travel Agents Dalam Meningkatkan Revenue Pemasaran, *Jurnal Manajemen & Bisnis*, **13** (1): 52-63.
- Kautsarina. (2013). Pemasaran Elektronik Melalui Aplikasi Jejaring Sosial Survei Pelaku UKM di Provinsi Jambi dan Bengkulu, *Jurnal Studi Komunikasi dan Media*. [Online].
- Kurniawan, S. (2011). *Pengaruh Impelementasi Experiential Marketing dan Celebrity Endorsment Terhadap Brand Trust dan Dampaknya Terhadap Brand Loyalty Produk Citra (Study Kasus: Rumah Cantik Citra)*. [Online].
- Kumala, M., and Totoatmojo. (2015). *The Celebrity Endorser (Selegram) Effect Toward Purchase Intention on Instagram Social Media. AASIC: Sustainable Development of Asian Community*. [Online].

- Lo, B., and Darma, G.S. (2000). Employee Perception of the Impact of Information Technology Investment in Organisations: A Survey of the Hotel Industry, *Australasian Journal of Information Systems*, **7** (2): 32-51.
- Moleong, L.J. (2009). *Metode Penelitian Kualitatif*. Bandung: PT Remaja Rosdakarya
- Moleong, L.J. (2013). *Metode Penelitian Kualitatif Edisi Revisi*. Bandung: PT Remaja Rosdakarya.
- Moriansyah, Le. (2015.). *Pemasaran Melalui Media Sosial: Antecedents dan Consequences*. [Online].
- Permanasari, I.A.S., and Darma, G.S. (2013). Pengaruh Penggunaan Internet Banking Terhadap Rasa Aman, Rasa Percaya Dan Loyalitas Nasabah Dalam Meningkatkan Saldo Bank, *Jurnal Manajemen dan Bisnis*, **10** (1): 186-204.
- Rianto. R., Dedi., and Zaniel. (2016). *Sosial Media Marketing Dalam Mewujudkan E-Marketing*. [Online].
- Samadjartha, I.N.D., and Darma, G.S. (2017). Dampak Sistem E-Filing, Pengetahuan Perpajakan, Sosialisasi Perpajakan, Kesadaran Wajib Pajak terhadap Kepatuhan Wajib Pajak, *Jurnal Manajemen & Bisnis*, **14** (1): 75-103.
- Shimp, T. A. (2003). *Periklanan Promosi Aspek Tambahan Komunikasi Pemasaran Terpadu*. Jakarta: Erlangga.
- Shimp, T. A. (2014). *Periklanan Promosi Aspek Tambahan Komunikasi Pemasaran Terpadu*, Edisi 8. Jakarta: Erlangga.
- Sugiyono. (2008). *Merode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta.
- Sugiyono. (2010). *Merode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta.
- Tjiptono, F., and Anastasia, D. (2017). *Pemasaran, Esensi dan Aplikasi*. Yogyakarta: Penerbit Andi
- Vidyarini, T.N. (2007). Representasi kecantikan dalam Iklan Kosmetik *The Face Shop*, *Jurnal Ilmiah SCRIPTURA*, **1**. [Online].