

APPLICATION OF INFORMATION TECHNOLOGY INTEGRATED SYSTEM TO IMPROVING THE QUALITY AND FINANCIAL PERFORMANCE

by

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ABSTRACT

The purpose of this study was 1) to determine and analyze the implementation and use of information systems technology in the integrated financial information and data processing services that result in hospital inefficiency and decrease operational performance (management control). 2) To determine and analyze the impact of Integrated Information System Technology to the performance as well as improved quality of service Finance Department (Mobilization Fund) 2) To identify and analyze the factors that constrain and support the implementation of an integrated system of information technology in improving the performance and quality of service parts Finance (Mobilization Fund) to the customer.

The results found that iplementasi integrated information system in Sanglah General Hospital Center which has lasted from the 2000s to the present in dasnya has been going according to the plan set out in the master plan for the development of integrated information systems at General Hospital Center. In the implementation of an integrated information system is currently still searching for the best format because there are many drawbacks encountered in the design of the integrated information system implementation. Also encountered in this study that the implementation of an integrated information system, the units appears to be still running their own separate themselves so visible. This means that the implementation of integrated information systems tend to be at the start of the aspects of technology instead of institutional aspects. Other findings generated relating to the above conclusion is frution General Hospital Center in order to decentralize information, achieving accuracy and completeness of information, prevention of Informat on a particular group has been realized in the implementation of integrated information systems at General Hospital Center..

Keywords: technology information systems

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